



CITY OF GROVELAND
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Groveland City Council
City Manager Report
March 17, 2014

Pending Action Items:

- Action item regarding city entry Groveland Signage anticipated next cycle. There has been some confusion on my part regarding the original intent of the signage request. Instead of looking at multiple large scale LED Message Board Signs, the intent was just to have some level of a larger scale version at our entry ways with maybe one sign of LED Message Board quality. Please review the variety of non-LED signs and acknowledge the signs you favor with check marks and return to my office.

Report from the Desk of the City Manager:

- My "First 100 day Organizational Review and Evaluation" continues... as I have completed 90 employee interviews (approximately 100% of our total employee workforce). The next step of my evaluation process will include developing a list of local businesses and scheduling visits and phone calls with business owners. This will be followed with a series town hall meeting that may coincide with the Budget Town Hall meetings yet to be announced.
- The Public Services Director and I have embarked on a mission to seek for Bio-solid solutions that have the following goals. This requires investigation of replacement and improvement of existing wastewater infrastructure. Any proposal brought to council must and will include the following factors: Reduced Current Operating Cost, Smart and leveraged Investment / Capital Costs, Enhance Regulatory Compliance, Quality of Life Enhancement (eliminate odor issues), and Economic and Environmental Sustainability (creating marketable resources). I recently complete a trip to Tallahassee with a team of industry professionals to seek and follow-up on State grant and loan opportunities. Although the grant programs seem in flux and unlikely to receive a proactive proposal (a project that does not have consent orders or immediate public health risk remedies) are likely to unfunded for the foreseeable future. However, we were informed of extreme below market rate loans that could be made available for bio-solid solution of which we seek. OUR GOAL is to carve out a project that will allow us to address ailing solid waste infrastructure and to move the city boldly into innovative bio-solid solutions that maximize on sustainability factors.
- To help implement the new ideas of our premier city goals, and to be accommodating to our growing community. I have come to the conclusion that we need to change the operating hours of City Hall. The new business hours will change as of Monday, March 3, 2014. The new business hours will be Monday through Friday 8:00 a.m. to 5:00 p.m., standard business hours. This will allow us to better situate ourselves for our future growth. We have had some bumps in the road with regard to making sure these changes are reflected in our phone messages. In fact, it has been a challenge for us in the past to keeping our telephone communications updated. The system has proved complicated to work with and therefore requiring the city to hire outside

service professionals to be brought in to navigate even modest changes. Thanks to the industriousness of staff we were able correct the problem, and change our phone greetings to reflect our new business hours without having to pay for outside services. I apologize if this has caused any confusion with our citizens and customers.

- The City Manager's Office is continuing to aggressively move forward with its "Premier City Campaign". A press release entitled "Dare to be Great" has been disbursed to our local news outlets challenging Groveland citizenry to review the following "Most Livable Cities" for at least one program, policy, event, or initiative that they would like to see pursued in Groveland. Again, City Council Members and City Employees are recommended to do the same.

1. Sharon, Massachusetts –	(781) 784-1500
2. Louisville, Colorado –	(303) 666-6565
3. Vienna, Virginia –	(703) 255-6300
4. Chanhassen, Minnesota –	(952) 227-1100
5. Sherwood, Oregon –	(503) 625-5522
6. Berkeley Heights, New Jersey –	(908) 464-8150
7. Mason, Ohio –	(513) 229-8500
8. Papillion, Nebraska –	(402) 597-2000
9. Apex, North Carolina –	(919) 249-3400
10. West Goshen Township, Pennsylvania –	(610) 696-0900

Citizens, Employees, and City Council are asked to bring their items to the City Manager Office via e-mail, phone call, or visit with the city manager. This benchmark process will compare our services against 10 of the Top Small Communities in the Country. These communities are not only thriving economically, they are also maximizing on family friendly amenities, strong government services and strong community involvement.

- **City Council Retreat (Homework);** Please find your two page "Real Colors" survey, attached with the City Manager's Report follow the instructions closely, or run the risk of incorrectly calculating your results. Please note: that the boxes at the bottom of page two of the survey are if you have any questions please do not hesitate to contact my office with your inquiries.
- Staff continues to compile and develop an Acronym Definition Page for our City Website. I anticipate staff will have this task completed by the next council cycle.

Follow up / Reminder Items:

- Status Report on Blood Drive Project by the next council cycle.

Events:

- City Council Retreat – March 21, Location Lake David

Redmond Jones
City Manager
City of Groveland